

Cash Back

Cash Back is offered to customers of Switch Gas and Electric Ltd which is payable on redemption of the required information.

The process to claim Cash Back is simple and straight forward. When your switch to your new supplier has been completed, contact Customers Services within 28 days and ask for a claim form to be sent to you. This will be sent by email (if you do not have an email address it will be sent by post).

The Cash Back claim form will explain how and when to claim your Cash Back. The way you do this will be dependent on the amount of Cash Back you wish to claim.

For Cash Back amounts of £30 and under a copy of the first paid quarterly bill from your new supplier is required. For amounts over this value, copies of the first 2 quarterly bills are required. If you receive monthly bills the bills requested will be for the 3rd and 6th month respectively.

Once the Cash Back form has been completed and the relevant information received, in accordance with our [Terms and Conditions](#), the Cash Back will be sent, by cheque, within 35 days of each valid claim form having being received.